

AT A GLANCE PERFORMANCE BRIEFING: MARCH 2012

Performance Framework	Indicators	Indicators reporting this time	Reporting Frequency	Performance (Number) Red, Amber Green				Performance % Red, Amber Green				% Performance Green/Amber	RAG Performance Green/Amber	Comments
				Red	Amber	Green	No Data	Red	Amber	Green	No Data			
Corporate Plan : Pledges	14	14	Monthly	1	2	11	0	7%	14%	79%	0%	93%	A	Red relates to residents satisfaction with street and environmental cleanliness
Corporate Plan (exc Pledges) Total	41	40	Monthly	0	2	38	0	0%	5%	95%	0%	100%	G	
<i>District of Opportunity</i>	13	13		0	0	13	0	0%	0%	100%	0%	100%	G	
<i>Safe Healthy & Thriving Communities</i>	16	15		0	0	15	0	0%	0%	100%	0%	100%	G	
<i>Cleaner, Greener Cherwell</i>	7	7		0	2	5	0	0%	29%	71%	0%	100%	G	
<i>Accessible, Value For Money Council</i>	5	5		0	0	5	0	0%	0%	100%	0%	100%	G	
Customer, Finance & HR Measures	8	8	Monthly	1	1	6	0	13%	13%	75%	0%	88%	R	Mystery shopping is being reviewed to see how it can be delivered in-house and what joint opportunities are available with SNC.
Priority Service Indicators Total	42	42	Monthly	4	4	34	0	10%	10%	81%	0%	90%	A	
<i>District of Opportunity</i>	9	9		1	1	7	0	11%	11%	78%	0%	89%	R	Red relates to the supply of ready to develop housing sites
<i>Safety Healthy & Thriving Communities</i>	6	6		1	0	5	0	17%	0%	83%	0%	83%	R	Red relates to number of risk based food premises inspections completed in March
<i>Cleaner, Greener Cherwell</i>	8	8		1	1	6	0	13%	13%	75%	0%	88%	R	Red relates to fly tips.
<i>Accessible, Value For Money Council</i>	19	19		1	2	16	0	5%	11%	84%	0%	95%	A	Reds relate to number of Stage 3 complaints
Brighter Futures in Banbury	11	11	Quarterly	0	2	8	1	0%	18%	73%	9%	91%	A	
Corporate Equalities Plan	13	13	Quarterly	0	0	13	0	0%	0%	100%	0%	100%	G	
Major Programmes	9	9	Quarterly	0	2	7	0	0%	22%	78%	0%	100%	G	
Significant Partnerships	18	18	Quarterly	0	1	17	0	0%	6%	94%	0%	100%	G	
Risks Total	21	23	Monthly	No change	increase	decrease	no review in P+							
<i>Strategic</i>	9	9	Monthly	9	0	0	0							
<i>Corporate</i>	7	9	Monthly	9	0	0	0							
<i>Partnership</i>	5	5	Monthly	5	0	0	0							

AT A GLANCE PERFORMANCE BRIEFING: END OF YEAR 2012

Performance Framework	Indicators	Indicators reporting this time	Reporting Frequency	Performance (Number) Red, Amber Green				Performance % Red, Amber Green				% Performance Green/Amber	RAG Performance Green/Amber	Comments
				Red	Amber	Green	No Data	Red	Amber	Green	No Data			
Corporate Plan : Pledges	14	14	Monthly	1	2	11	0	7%	14%	79%	0%	93%	A	Red relates to residents satisfaction with street and environmental cleanliness
Corporate Plan (exc Pledges) Total	41	40	Monthly	1	2	37	0	3%	5%	93%	0%	98%	A	
<i>District of Opportunity</i>	13	13		1	0	12	0	8%	0%	92%	0%	92%	A	Red relates to the delivery of new homes
<i>Safe Healthy & Thriving Communities</i>	16	15		0	0	15	0	0%	0%	100%	0%	100%	G	
<i>Cleaner, Greener Cherwell</i>	7	7		0	2	5	0	0%	29%	71%	0%	100%	G	
<i>Accessible, Value For Money Council</i>	5	5		0	0	5	0	0%	0%	100%	0%	100%	G	
Customer, Finance & HR Measures	8	8	Monthly	1	2	5	0	13%	25%	63%	0%	88%	R	Mystery shopping is being reviewed to see how it can be delivered in-house and what joint opportunities are available with SNC.
Priority Service Indicators Total	42	42	Monthly	4	7	31	0	10%	17%	74%	0%	90%	A	
<i>District of Opportunity</i>	9	9		2	2	5	0	22%	22%	56%	0%	78%	R	Red relates to the supply of ready to develop housing sites and processing of major planning applications
<i>Safety Healthy & Thriving Communities</i>	6	6		0	0	6	0	0%	0%	100%	0%	100%	G	
<i>Cleaner, Greener Cherwell</i>	8	8		1	1	6	0	13%	13%	75%	0%	88%	R	Red relates to fly tips.
<i>Accessible, Value For Money Council</i>	19	19		1	4	14	0	5%	21%	74%	0%	95%	A	Red relates to number of Stage 3 complaints
Brighter Futures in Banbury	11	11	Quarterly	0	2	9	0	0%	18%	82%	0%	100%	G	
Corporate Equalities Plan	13	13	Quarterly	0	0	13	0	0%	0%	100%	0%	100%	G	
Major Programmes	9	9	Quarterly	0	2	7	0	0%	22%	78%	0%	100%	G	
Significant Partnerships	18	18	Quarterly	0	1	17	0	0%	6%	94%	0%	100%	G	
Risks Total	21	23	Monthly	No change	increase	decrease	no review in P+							
<i>Strategic</i>	9	9	Monthly	9	0	0	0							
<i>Corporate</i>	7	9	Monthly	8	0	1	0							
<i>Partnership</i>	5	5	Monthly	4	1	0	0							